



NORWAY

**VICTOURS
INTERNATIONAL 2021**

SUMMER & WINTER GROUPS

Duration: 8/7 nights

**LUXURY GROUP
TOURS**

ONE OF VICTOURS' SMALL GROUP LUXURIES

LIMITED TO MAXIMUM OF 18 GUESTS

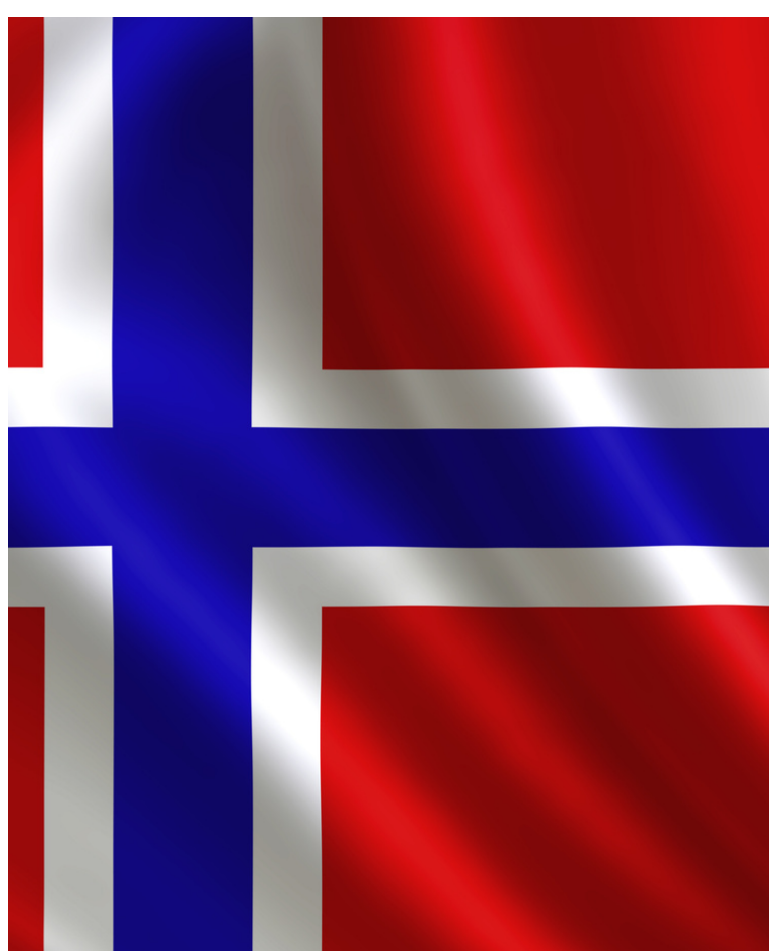
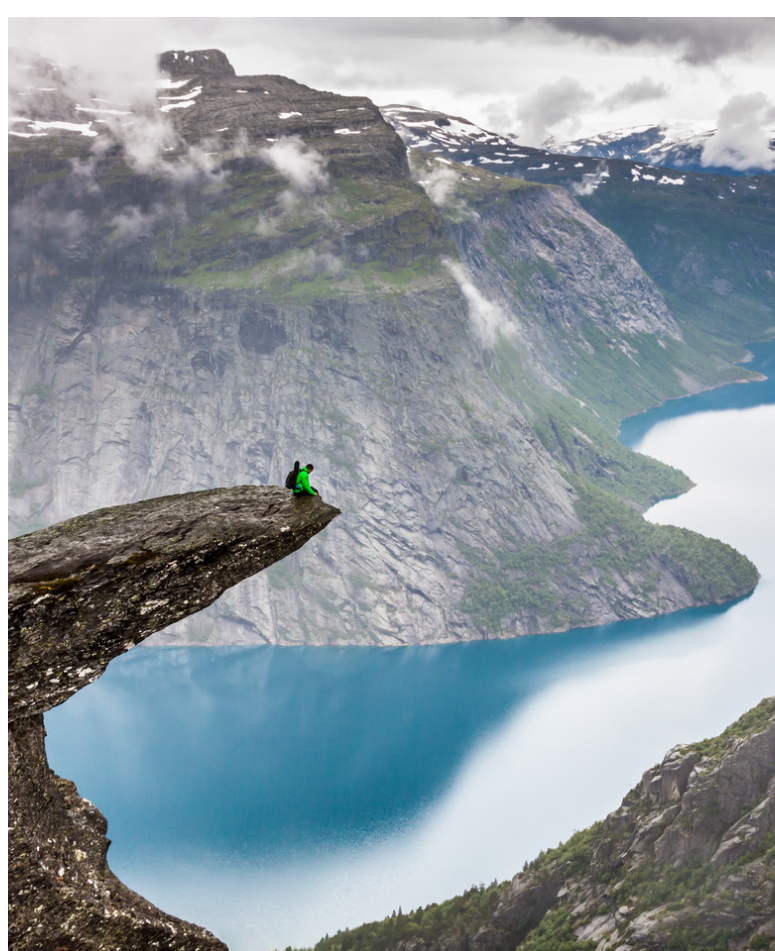
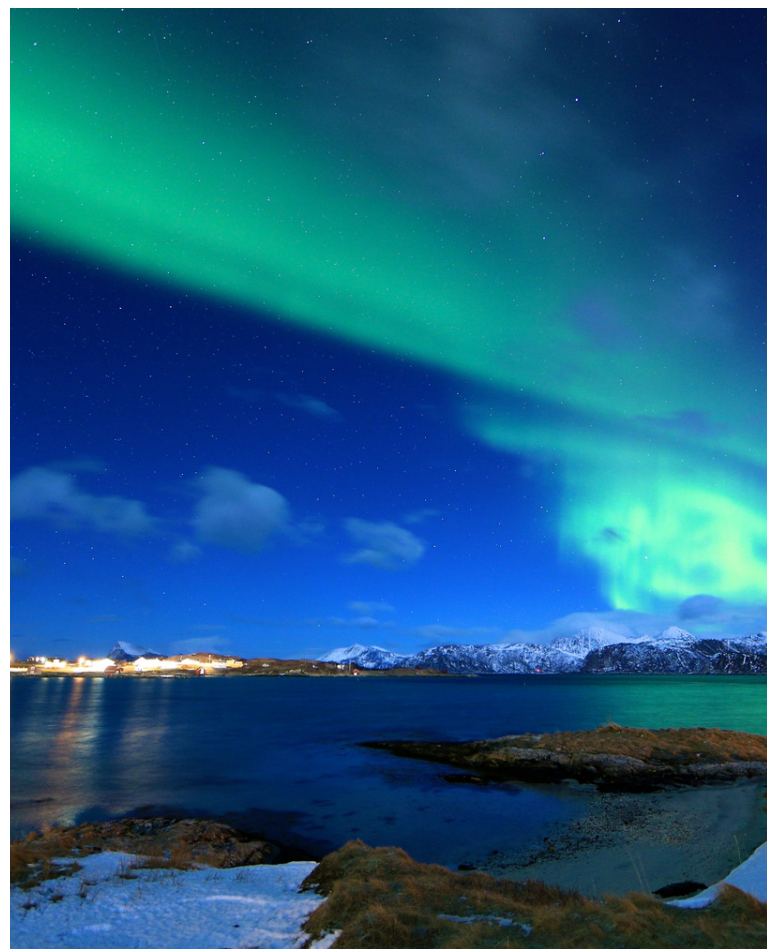
Welcome to The Kingdom of Norway – a country with the most beautiful fjords on Earth.

Experience the best of what Norway has to Offer: fjords, waterfalls, coastal and city culture, the unique Viking History, a glacier, mountains, and idyllic islands are among what you will find.

This type of tour is unique, we classify it as semi-independent. You will travel the region using railway, panoramic train route and ferries.



VICTOURS International



NORWAY IN A NUTSHELL Winter Itinerary



Day 1 – Arrival Tromsø - Today you arrive in Tromsø. After you have checked in to your hotel get ready for an unforgettable Northern Lights excursion. Please note the tour provider will always check the weather forecast before a tour.

Day 2 – Explore Tromsø - Today after breakfast at your hotel, you have time to go out and explore Tromsø on your own. Make sure to visit the Arctic Cathedral from 1965.

In the evening, chase the Northern Lights one more time to be sure to make the most of that spectacular experience. **(B)**

Day 3 – Dog Sledding – Hurtigruten to Kirkenes - Today after you enjoy your breakfast, get ready to meet a team of huskies that is eager to take you into the wilderness. You will be transported from the city center to your dog sledding experience and given an introduction of how to handle your team of huskies. You will drive in pairs and be able to change drivers halfway.

Back in the city, there will be time to relax before you board Hurtigruten in the evening. The ship departs at 18:30. **(B)**

Day 4 - Hurtigruten - Today you spend the day on Hurtigruten, sailing along the Norwegian coast. Use the time to relax and enjoy the beautiful nature. At night, you may have a chance to see the Northern Lights one more time. **(B)**

Day 5 - Arrival Hurtigruten – King Crab Safari - Today you will arrive in Kirkenes. Upon arrival, you will be transferred to the Snow Hotel Kirkenes where you begin your stay with one of their famous King Crab Safaris. Make sure you are hungry! **(B)**

Day 6. Today you have time to explore Kirkenes on your own. Another option is to book one of the following activities (additional cost added separately based on the activity chosen):

Ice Fishing: With thousands of lakes throughout the unspoilt nature, and the arctic sea at our doorstep, Kirkenes is one of the best places in Norway for fishing trips. On the Snowhotel guided ice fishing trip, we will dress you up warmly, and head out by snowmobile sleigh to the frozen fjord. Your fisherman guide will drill a hole through the thick ice, as you prepare your fishing gear. In the fjord there are numerous types of fish.

Sami Culture: Now you have the chance to get a close encounter with Sami culture, storytelling and song. You will start by meeting 4 reindeer. You will learn about reindeer and feed them their favorite tundra food; lichen. The journey will continue into a reindeer pen, where you will walk up to the Lavvu - Sami tent. Here by the campfire, you will hear stories about the Sami.

Day 7 - Departure - Today after breakfast you will be transported to the airport where you will catch your flight home. **(B)**

COST: \$4590.00 pp based on Double Occupancy (subject to availability).
\$6110.00 pp based on Single Occupancy (subject to availability).

PLEASE CONTACT US FOR RATES BASED ON YOUR GROUP SIZE.

Included features:

- Accommodation with breakfast, dinner at Snow hotel Kirkenes
- Hurtigruten all meals included (breakfast, lunch and dinner)
- 2x Northern Lights Excursion
- Dog Sledding
- King Crab Safari
- Transport to Kirkenes Hotel
- Transport to the airport in Kirkenes

Not Included:

- Arrival & Departure flight
- Dinners not mentioned in inclusions.
- Drinks, Lunches (not mentioned in inclusions)
- Tips & Personal Expenses
- Entrances where not specified as included
- Luggage Handling
- Guide at departure transfer
- Porterage at airport and hotels*
- Guaranteed early check-in or late check out
- Optional tours and activities other than mentioned in the itinerary
- Any service not specifically listed under "included"

*Luggage porter service is not available at many hotels. Participants should pack light. A good rule of thumb is to bring no more than what you can comfortably carry between the bus and your hotel room.

Northern Lights tours are not recommended until end of Sept/beginning of Oct.

Important Notice:

- Prices are subject to availability at the time of booking. If the suggested accommodation does not have availability at the time of booking. The tour operator reserves the right to re-quote and base prices on the actual, available accommodation.
- For further details, please read carefully the Terms & Conditions and useful information.

VICTOURS INTERNATIONAL

TERMS & CONDITIONS

When you book with 375645 Ontario Ltd., doing business as VICTOURS, the following Terms and Conditions become part of your contract with us. You should therefore read the Terms and Conditions before booking your tour.

DEPOSIT & PAYMENTS

A non-refundable deposit of 30% of the amount is due at time of booking. Full payment must reach our office 45 days prior to date of first service.

CANCELLATION PENALTIES

- up to 46 days prior to departure: Loss of deposit
- between 45 days and 21 days prior to departure: 50% of total cost
- 20 days prior or no show: 100% of total cost

BOOKING

Prices are in Canadian dollars unless otherwise stated and are subject to change without notice. We reserve the right to cancel your booking if not paid in full by due date.

TRAVEL INSURANCE

VICTOURS strongly recommends that you purchase travel insurance, including coverage for at least trip cancellation and out of Canada health coverage.

PAYMENT

We accept Mastercard, Visa and American Express in Canadian dollars only and your verbal authorization for use of your card indicates your compliance with all of these Terms and Conditions and confirms your reservation without the need for you to sign for the purchase.

SPECIAL REQUESTS

We will pass along all special requests and other requirements but these are strictly at the discretion of the supplier, cannot be confirmed prior to your departure and may require additional payments in destination. We cannot control and are not responsible if special requests are not fulfilled.

SPECIAL NEEDS

We must be advised of special passenger needs at the time of booking and we will try to accommodate them but cannot confirm a reservation until all travel suppliers have acknowledged that they can provide the services requested. There may be a charge for some services and suppliers may deny boarding if prior notification of the special needs is not given – even with a medical certificate.

INFLIGHT SERVICES

Charges may apply to inflight services, including internet connection and/or entertainment.

BOOKING CHANGES

If you change your booking more than 45 days prior to departure an administration fee of \$50 (including GST/HST) will apply. Correction of a name, change of name, change of a departure date or change of the type of tour, made within 45 days of departure makes the booking subject to full applicable cancellation charges. Air tickets that have been issued may have separate conditions, please refer to the terms and conditions provided on your flight ticket. Changing all names on a file constitutes a cancellation. If rooming requirements are altered due to a cancellation by one or more passengers, the passengers still travelling must pay the applicable rate for the accommodation to be occupied. Once travel has commenced, NO changes to the booking are permitted. The vacation packages are prepared months in advance, and sometimes one of the advertised services or locations is modified or not available. On occasion after your booking is confirmed, we may have to make changes to the services that are part of the package. Most often this will be minor, however we may have to make a Major Change before you depart.

Major Change includes:

- change of destination;
- change of time of departure or return by more than 24 hours;
- change of the standard of the accommodation;
- increase in the cost of the vacation package of more than 7% (unless government imposed);
- change of route necessitating other identification or documentation when there is insufficient time to meet these requirements before departure; and
- an error in our rates.

If we have to make a Major Change, we will advise you or your travel agent and you may:

- accept the change;
- select one of our alternate vacation packages at the applicable price;
- or cancel completely and obtain a full refund of the price you paid.

Sometimes the hotel you choose will not be available because of unexpected maintenance or overbooking. If this is the case, we will provide a substitute hotel, of equal or greater standard. If we are obliged to downgrade the accommodation, and you accept that offered change, we will provide you with a refund. We reserve the right to change our published prices without notice and to pass on to you all government imposed taxes, transportation fees and surcharges, including fuel and currency fluctuations. We may not be able to refund you in full for changes that are made for reasons of Force Majeure, namely war or threat of war, riots, civil disturbances, terrorist activity, industrial disputes, natural and nuclear disasters, fire, weather causing beach erosion, epidemics or health risks, technical or mechanical problems with transport, flight delays due to weather, government action, closed or congested airports or seaports, supplier insolvency and any events beyond our control.

If you cancel the following charges apply from the date we are advised of your cancellation. The calculation of the cancelation amount does not include the day of departure. More than 45 days 30% of total price; 45-21 days 50% of total price; 20 days and no-show 100% of total price.

Cancellation charges include GST/HST and are effective from the day that we record your cancellation notification. We may re-sell any cancelled seats or accommodation without refund to you.

VICTOURS INTERNATIONAL

TERMS & CONDITIONS

TRAVEL DOCUMENTS

All necessary e-docs pertaining to travel services booked by VICTOURS will be provided by VICTOURS prior to departure. It is your responsibility to make certain that you have the identification documents necessary to travel to and from your destination(s). You should travel with a passport - valid for at least 6 months after the date of your scheduled return. If your travel documents are not in order you may be refused boarding and any additional costs incurred to get you to or from your destination(s) will be your responsibility and no refund will be issued to you for any part of the tour that you miss. A criminal record may be used as a reason for denial of entry to a destination. If both parents of a child are not travelling with the child a notarized letter from the child's parents should be obtained, authorizing the child to travel and including specific reference to the destination and dates of departure from and return to Canada. Payment for airport improvement tax and/or departure tax and/or tourist cards is not included in the price of your package and is your responsibility.

FLIGHT DETAILS AND CHANGES

Your travel documents contain conditions of carriage which limit the airline's liability under international conventions and agreements. Any complaints concerning your flights should be made to the airline concerned. We reserve the right to substitute alternate carriers and aircraft types and to add en-route stops at our discretion with or without notice to you. Operational changes are sometimes required and may result in the need to reschedule or cancel your flights. You should confirm all flights at least 48 hours before departure and flight departure time at least 24 hours before the scheduled departure time. If a flight delay is announced at the airport, it may not be possible for the airline to provide accommodation or meals during the delay. If a delay is related to weather, traffic, or another force majeure situation, any expenses incurred by you will be your responsibility.

VICTOURS is not responsible for additional expenses or lost income as a result of changes to flight times or missed vacation time. If you only purchase your airfare from us it is your responsibility to leave a contact number at your destination and with your travel agent so that we can contact you in case of a flight change. If you are booking connecting flight(s) you should allow at least 3 hours and preferably overnight between the connecting flight and the charter flight that is part of your package. All such connecting flight reservations are made at your risk and you agree to assume the cost of any loss in the event of a change to the original flight schedule.

AT THE AIRPORT

Seats are allocated on a first-come, first-served basis unless you have pre-purchased seating allocation. You should arrive at the airport at least 3 hours prior to your flight departure. Check-in closes 45 minutes prior to flight departure and all passengers must be present for check-in. you will not be allowed to board or obtain a refund if you have not checked in 45 minutes prior to flight departure. Airlines reserve the right to deny boarding to any passenger they deem to be in an unfit condition to fly.

Make sure that you check your booking documents or the airline for details about baggage allowance and the updated baggage regulations. Additional charges will apply to baggage in excess of the weight allowance will be charged an additional cost. Any lost, delayed, or damaged baggage is the responsibility of the airline. If your baggage is delayed at your destination or upon your return home, you must contact the airline representative before leaving the airport. If you fail to notify the airline representative before leaving the airport any claim will be invalidated. The handling of your baggage is performed by an independent contractor over which we have no control. VICTOURS is not responsible for the loss or damage to your baggage or any other possessions, and we recommend that you purchase insurance to cover this type of loss.

AT YOUR DESTINATION

Regardless of the time you arrive or depart, most hotels expect departing guests to vacate their rooms by noon and arriving guests to check-in after 3 pm. At all-inclusive hotels, any property privileges start at check-in and end at check-out. VICTOURS is not responsible for any loss or damage caused by the use of bellman services.

Routine maintenance and renovation occurs at all hotels, especially in popular resort areas. VICTOURS is not responsible for any interruption and/or inconvenience you may encounter as a result of these renovations or maintenance. In some new hotels, there may be facilities that are not fully functional and landscaping and finishing touches may happening during your stay.

VICTOURS is not responsible for any sporting, other activities or optional tours sold at the destination by independent contractors. All such optional tours are at an extra charge and may be different that advertised or not available during your stay. Any mention or description of an optional tour in any VICTOURS literature is not an endorsement of the optional tours.

It is not the same away from home and because Canadians enjoy a very high standard of living the uninterrupted supply of water and electricity, local health conditions, levels of security and standards of food and beverages may differ from those enjoyed at home. In the tropical climates, the insects enjoy deluxe hotels as much as they do any other. Illness or inconvenience resulting from the services provided or omitted at the destination are outside the control of VICTOURS and it is not responsible for any such illness or inconvenience.

Many resorts are frequented by topless sunbathers and are beyond the control of VICTOURS. VICTOURS is not responsible for any guest's behavior. Local governments are in charge of services and facilities and local cultural and/or political events may cause the withdrawal of these services and/or facilities which is beyond the control of VICTOURS. VICTOURS is not responsible for the withdrawal of any services and/or facilities.

YOUR PACKAGE

Your package includes only the travel services purchased. All other details are provided for your information only and are not included in the price of your package. The features included may vary and are subject to withdrawal by the hotel. Activities are on a first-come, first-served basis and are subject to the availability of equipment. Daily activity programs are subject to an adequate number of participants and a reservation in the destination may be required. Capacity for any activity may be limited during busy seasons and all activities take place based on the weather being appropriate. The sporting and social activities are provided on a complimentary basis by the hotel and are not included in the price of your package unless specifically indicated. Drinks will only be available during bar opening hours. À la carte meals may be limited to one or two per week and a reservation is usually required. No bonus features have any cash value and room upgrades are strictly on a space availability basis when you check-in.

You will not be provided with a refund for any part of an unused vacation package.

The photographs we use are representational only and are not a guarantee that everything will be exactly as depicted at the location on arrival. Any drive times are approximate.

VICTOURS INTERNATIONAL

TERMS & CONDITIONS

PROBLEM HANDLING

If you encounter any issues or have a complaint while at the destination, you must advise the local representative or hotel management immediately to provide an opportunity to investigate and/or resolve your complaint. If for any reason your complaint is not resolved during your vacation, you must notify us within 30 days of returning from your vacation. Failure to adhere to these notification guidelines may affect the timeliness of our response, the accuracy of our investigation, and will be a consideration in reviewing the options to resolve your complaint.

VICTOURS is not responsible for any representations made by travel agents, hotel employees, independent contractors or suppliers of any kind. No agent or representative of VICTOURS may waive any provisions of these Terms & Conditions. The invalidity of any of these terms or conditions shall not affect the validity of any other provision.

OUR RESPONSIBILITY

VICTOURS makes arrangements with independent contractors such as airlines, transfer operators, hotels & other suppliers that provide the services that you purchase as part of your package. Although we take care in selecting these suppliers, they are all independent parties and we have no control over them and are not responsible for their acts or omissions. Services provided by these independent parties are subject to applicable Provincial travel industry acts and the regulations thereunder, together with, where applicable, any conditions imposed by the independent parties and as such, their liability is limited by their tariffs, conditions of carriage, tickets and vouchers and international conventions and agreements.

VICTOURS is not responsible for any loss, damage or injury, whether physical or mental, or to property, resulting from any delay, substitution or deficiency of quality of equipment or service, or any act, omission, or negligence of any of these independent parties, their agents, servants, employees or subcontractors supplying any of the services herein or for any claims for such loss, damage, or injury, whether physical or mental, arising therefrom, or from any claim that arises by reason of any action or omission of any party other than VICTOURS.

LIMITATION OF OUR LIABILITY

The liability of VICTOURS for any loss, damage or injury, whether physical or mental, arising from its own acts, omissions or negligence, is limited to the price of the services purchased.

PRIVACY

We are committed to protecting your privacy and have developed a policy and related procedures to do so. You can find our privacy policy at www.victoursinternational.ca.

GOVERNING LAW

Your agreement with us is governed by and is to be construed and interpreted in accordance with the Laws of the Province in which you were located when you booked your package with us.

DISPUTES

You agree that any dispute will be submitted to the exclusive jurisdiction of the Courts of province in which you were located when you booked your package with us.

PHOTOGRAPHS ON OUR WEBSITE AND ITINERARIES

Photographs displayed on our website and itineraries are representational only unless stated otherwise and not a guarantee that everything is exactly as depicted upon arrival at destination.

EXCEPTION TO STANDARD CANCELLATION PENALTIES

Some services may have additional booking conditions and at time of booking may be up to 100% non-refundable

Please refer to terms provided on proposal.