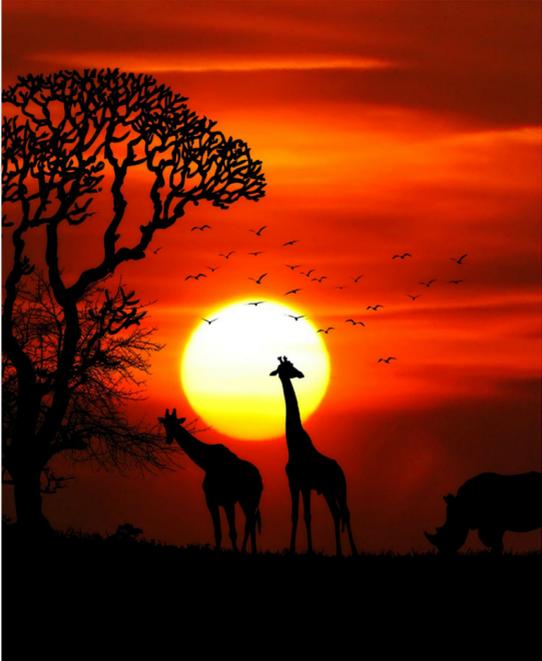

VICTOURS AFRICA

FOR THE DISCERNING
TRAVELLER

2022-2023



VICTOURS International



**A WORLD BEYOND
IMAGINATION**
Ultimate Adventures

WELCOME TO THE WORLD OF VICTOURS

WHAT WE DO

We believe that nothing can replace the unique experiences travelling offers. Go places you have never gone before and soak up the culture, the flavours and the lifestyles. If you have already been there, it's time to revisit and experience the destination our way.

We are the premier provider of travel to Italy. Over the years, we have complemented our Italian product with France, Greece, Spain, Portugal, Croatia and Iceland. And now, we are taking reservations for Africa and India too!

The invaluable time and effort we put into the research and design of our offerings makes Victours the leading provider of quality in travel. For 60 years, our service and reliability has provided Canadian travel agents and their clients with the Gold Standards they have come to expect. Your travel could be as fast-paced as you want or simply relax in stunning locales for a few days at a time; the choice is entirely yours.

GETTING THERE

They say that getting to your destination is half the fun! Each year, VICTOURS' Air Department handles thousands of flights for clients. Routing flights from North America to long-haul destinations such as Africa and the Indian Subcontinent can be complicated. We do all possible to find non-stop and direct flights or shorter layovers, better connections and faster ways to get you there and back in the most cost-efficient manner.

Very often we have special First, Business, Premier Economy and Economy fares around the globe.

GROUPS ARE OUR SPECIALTY TOO!

Having catered to hundreds of groups over the years, we are specialized in group travel. Whatever your interest, we invite you to discuss the possibilities. We will work with you from concept to fruition, assisting you with marketing, advertising and promotions to help get participants registered. Whether it is family, friends, clubs, associations, sport fans, alumni or special interest groups, we will arrange special group travel concessions for you.

NOT INCLUDED IN THE ITINERARIES

International airfares and related taxes and fees, meals not mentioned in the itinerary, alcoholic and non-alcoholic beverages, bottled water and soft drinks unless mentioned in the program, any gratuities, items of a personal nature e.g., telephone/internet charges, room service, etc., optional excursions, items not mentioned in the programs, and travel and medical insurance.



OUR PROMISE

When creating your holiday experiences in the destinations that we offer, our promise to you is to deliver a quality product at a competitive price that fits your budget.

North
Atlantic
Ocean



VICTOURS' AFRICA

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Should you want customized travel arrangements to any of these destinations, we will organize it for you. Ask your travel agent to give us a call.

1.800.668.7475



A photograph of three giraffes standing in a savanna landscape. The giraffes are positioned in the center of the frame, with their heads and necks extending upwards. They have a characteristic brown and white spotted pattern. The background shows a hazy, rolling savanna landscape under a clear sky. A semi-transparent green rectangular box is overlaid on the middle of the image, containing the text 'SOUTH AFRICA' in white, uppercase letters.

SOUTH
AFRICA

VICTOURS
INTERNATIONAL

SOUTH AFRICA YOUR WAY!

South Africa is a land of breathtaking scenery, a vibrant mix of cultures, inspiring history, and world-renowned nature reserves and parks. Blessed with sun-soaked coastlines, and a tourism infrastructure that is one of the best on the continent, South Africa offers an amazing range of accommodations and services. Indeed, there's no shortage of places to explore.



Cape Town, South Africa

SOUTH AFRICAN GATEWAYS

PRIVATE GAME LODGES

4 DAYS - 3 NIGHTS
9 MEALS



Chitwa Chitwa Lodge

PRIVATE GAME LODGES:

NOTTENS	ARATHUSA
CHITWA CHITWA	KINGS CAMP
LEOPARD HILLS	LUKIMBI
KAPAMA	JOCK SAFARI LODGE
SABI SABI	LION SANDS
SINGITA	SHISHANGENI
THORNYBUSH LUXURY COLLECTION	

Should you have a preference for a different lodge, we will arrange it for you at competitive prices.

Day 1, Arriving at your selected airport in the area, you will be met and transferred to your Private Game Lodge. Check-in and lunch. In the afternoon, an open-vehicle game drive accompanied by your game ranger. Enjoy sundowners in the park and a sumptuous dinner back at the lodge. (LD)

Day 2–3, Dawn and dusk game drives offer thrilling experiences as your game ranger seeks out the “Big 5” and shares his knowledge of the wild with you. At the lodge, enjoy impeccable services and delicious meals. (BLD)

Day 4, After a final early morning game viewing and breakfast, check-out and departure transfer to the airport. (B)

Includes: Meet and greet service, round-trip airport transfers, accommodations at your selected private game lodge, all meals, select drinks, laundry, scheduled safari activities, and sundowners, local taxes and service charges.



Leopard Hills Lodge



Family on Safari

SOUTH AFRICAN GATEWAYS

SOUTH AFRICAN

TREASURES

CAPE TOWN - CAPE WINELANDS - GARDEN ROUTE -
AMAKHALA GAME RESERVE - THORNYBUSH GAME RESERVE

16 DAYS - 15 NIGHTS
31 MEALS

Day 1–4, Welcome to Cape Town! VIP meet & greet service and private transfer to hotel. Spend 4 days in the 'Mother City' participating in private touring activities accompanied by signature guides. A half-day Table Mountain (weather permitting) and Cape Town City Tour, a full-day Cape Point & Peninsula Tour visiting the Cape of Good Hope, Simon's Town, the African Penguin breeding colony and Kirstenbosch Gardens and a full-day in the **Cape Winelands**. (4 nights) (B, Tastings).

Day 5, Join an escorted luxury Garden Route Classic Tour. Travel along Route 62 to Oudtshoorn for a guided tour of an ostrich farm. Dinner and overnight. **De Opstal Country Lodge**. (BD)

Day 6–7, Tour of the Cango Caves, then a visit to Knysna waterfront and to The Crags near Plettenberg Bay. Two days to enjoy a cruise on the Keurbooms River, visits to 'Birds of Eden', and the Bramon Wine Estate for a tasting. Dinners are at the lodge. **Hog Hollow or Hunter's Country House**. (2 nights) (BD)

Day 8, Journey to the Tsitsikamma National Park where you can walk on the suspension bridge across the Storms River gorge before arriving in Port Elizabeth. **The Windermere Hotel**. (B)

Day 9–11, A private road transfer to the malaria-free Amakhala Reserve in Eastern Cape, well respected for its rhino and cheetah conservation efforts. Enjoy morning and afternoon game drives, guided walks, and river cruises. **Amakhala Woodbury Lodge**. (3 nights) (BLD)

Day 12, A private road transfer to Port Elizabeth Airport for flight to Johannesburg. Upon arrival, meet and greet and transfer to hotel nearby the airport. **Peermont Metcourt Suites**. (B)

Day 13–15, Fly to Hoedspruit Airport and transfer to Thornybush Private Game Reserve, home to the 'Big 5' plus a variety of other wildlife species. Enjoy dawn and dusk safaris in open land rovers, and bushveld walks. **Jackalberry Lodge**. (3 nights) (BLD)

Day 16, Return transfer to Hoedspruit Airport for flight Johannesburg. (B)

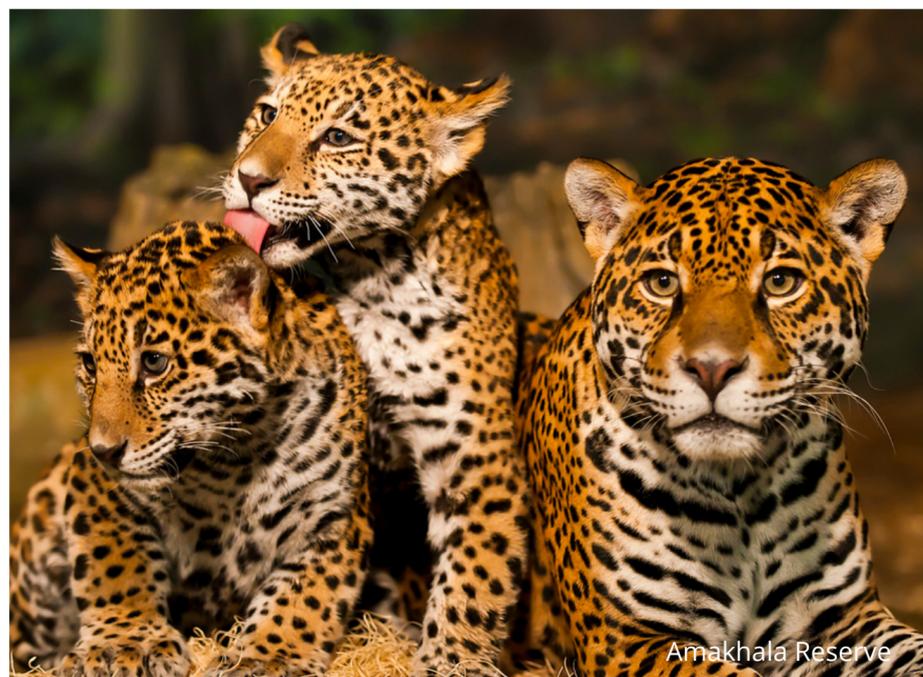
Includes: Domestic flights within South Africa as specified, VIP Meet and Greet, accommodations as described, all transfers and touring as specified, meals and wine tastings as described, activities as specified, English-speaking driver-guide and game rangers, park fees, conservation levies, entrance fees to sites visited.



Garden Route



Cango caves



Amakhala Reserve

SOUTH AFRICAN GATEWAYS

EXPLORING SOUTH AFRICA

CAPE TOWN - HERMANUS - OUDTSHOORN - KNYSNA -
PORT ELIZABETH - JOHANNESBURG - KRUGER PARK

16 DAYS - 15 NIGHTS
25 MEALS



Day 1–4, Welcome to Cape Town! VIP meet & greet service and private transfer to hotel. Your stay includes private touring activities accompanied by signature guides. A half-day Table Mountain (weather permitting) and Cape Town City Tour, a full-day Cape Point & Peninsula Tour visiting the Cape of Good Hope, Simon's Town, the African Penguin breeding colony at Boulders Beach and Kirstenbosch Gardens, and a full-day in the Cape Winelands towns of Stellenbosch, Franschhoek and Paarl, visiting renowned wineries. **Victoria & Alfred Hotel.** (4 nights) (B, Tastings)

Day 5, Pickup your rental vehicle at your hotel (Group D, Ford Fiesta Hatch or similar – automatic with A/C, P/S, super coverage). Self-drive to Hermanus, approx. 2.5 hours away. **One Marine Drive.** (B)

Day 6, A thrilling half-day whale watching boat trip (seasonal Jun. thru Dec.). Then, take the scenic 'Route 62' to Oudtshoorn, the Ostrich Capital of the world, A drive of approx. 4 hours. **Surval Boutique Olive Estate.** (2 nights) (B)

Day 7, Embark on the Swartberg Mountain Prince Albert Eco Tour. This full-day UNESCO World Heritage site excursion takes you up nearly 900 metres on a gravel surface to explore spectacular 300 million year old sandstone formations and to soak up panoramic views over the Great Karoo and the Klein-Karoo. A light lunch is included. (BL)

Day 8, Self-drive to Knysna, approx. a 1.5 hour drive. Arrive in time to take the Featherbed Excursion, accompanied by a specialist guide giving information on history, fauna and flora. A sumptuous buffet lunch follows. **The Turbine Boutique Hotel and Spa.** (3 nights) (BL)

SOUTH AFRICAN GATEWAYS

EXPLORING SOUTH AFRICA cont..

Day 9–10, Spend your days enjoying a half-day Tsitsikamma Canopy Tour and full-day visit to Monkeyland, a free-roaming multi-species primate sanctuary; then to **Birds of Eden**. (B)

Day 11, Self-drive to Port Elizabeth, approx. a 3 hour drive. The city is well known for its Victorian landmarks and its numerous beaches. Explore at your own pace. **The Windermere Hotel**. (B)

Day 12, Return your rented car at Port Elizabeth Airport and fly to Johannesburg. On arrival you are met and given a privately guided tour of Soweto and the Apartheid Museum. Later, check in at **Hotel 54 On Bath**. (B)

Day 13–15, A half-day private tour of South Africa's capital, Pretoria. Fly to Skukuza Airport where you'll be met and transferred to the lodge in southern Sabi Sand Game Reserve. Spend your days enjoying great meals and drinks, 2 game drives and a bush walk each day. **Nottens Bush Camp**. (3 nights) (BLD)

Day 16, Shared road transfer to Skukuza Airport for flight to Johannesburg. (B)

Includes: Domestic flights within South Africa as specified, VIP meet and greet, private and shared transfers as indicated, accommodation as described or similar, touring as specified, applicable entrance and park fees, levies, 7 days Group D car-rental based on a Premium Package inclusive of Super Cover insurance.





SOUTHERN
AFRICA

VICTOURS
INTERNATIONAL

SOUTHERN AFRICA

ZAMBIA & ZIMBABWE

SOUTHERN AFRICA

Zambia & Zimbabwe, both home to one of the 7 natural wonders of the world, Victoria Falls. Both countries have amazing game parks and sanctuaries. Zambia's North and South Luangwa National Parks are probably the last of the unspoiled wilderness areas. Zimbabwe's Matusadona, Hwange, Chizarira and Matobo National Parks offer equally amazing natural landscapes



Walking Safari

SOUTHERN AFRICA GATEWAYS

ZAMBIA WALKING SAFARI

MFUWE - SOUTH LUANGWA MOBILE CAMPING

8 DAYS - 7 NIGHTS

20 MEALS

SOUTHERN AFRICA



Kigellia Africana(Sausage Tree)

Day 1, Meet and greet at Mfuwe Airport and a private transfer to your camp. Lunch (depending on arrival time). Afternoon and night game drives. **Nkwali Camp.** (LD)

Days 2–6, True 'wilderness experience' for the 5 days of mobile camping. Experience 3 different campsites and enjoy morning or afternoon walks led by an experienced naturalist and accompanied by an armed game scout. You'll learn the many facets of the bush! 'Sundowners' and dinners in the open and under the stars! **Mobile Camps.** (5 nights) (BLD)

Day 7, Transfer to the Tena Tena Camp, set on a sweeping bend of the Luangwa River. Lunch followed by a well-deserved siesta for the weary legs before the afternoon and evening game drives. **Tena Tena or Nsefu Camp.** (BLD)

Day 8, Depart for Mfuwe Airport for your onward flight.

Includes: Meet & greet, private transfers, accommodation in a twin walk-in Meru tent with bucket showers, all meals, local drinks, bottled water, paraffin lamps and torches (no electricity here), accompanied walks, day and night game drives, village visits and tribal textiles tour (for souvenirs), Chipembele Wildlife Orphanage visit.



SOUTHERN AFRICA GETAWAYS

ZAMBIA FOR LOVERS

LIVINGSTONE - LOWER ZAMBEZI NAT. PK. - SOUTH LUANGWA NAT. PARK

10 DAYS - 9 NIGHTS
28 MEALS

Day 1–3, Arrive in Livingstone, meet & greet service and transfer to the lodge. Locally bookable are tour of the Falls, town museums, markets, and sunset cruises. For the adventurous, there is white-water rafting, bungee jumping and micro lighting. **Stanley Safari Lodge.** (3 nights) (BLD)

Days 4–6. Flight to Lower Zambezi National Park and transfer to the camp, strategically located to guarantee an intimate peek at all the wildlife in and around the majestic river. Lower Zambezi is great for water based activities e.g., canoeing, boating and Tiger fishing, plus overland game drives and walking. **Amanzi Camp.** (3 nights) (BLD)

Days 7–9. Fly via Lusaka to Mfuwe in South Luangwa National Park. Enjoy day and night drives, sundowners, walking activities and of course, shopping. An option to visit Kawaza Village for an experiential exchange with the locals. **Luangwa River Camp.** (3 nights) (BLD)

Days 10. Transfer to Mfuwe Airport and onward flight to Lusaka. (B)

Includes: Meet & greet, private transfers starting in Livingstone and ending in Lusaka, domestic flights as specified, accommodation in described lodge and camps, all meals, local drinks, bottled water, accompanied walks and safari activities.



Game Drive, Zambezi National Park



Luangwa National Park

SOUTHERN AFRICA GETAWAYS

VICTORIA FALLS & HWANGE

VICTORIA FALLS - HWANGE NAT. PARK
(FROM/TO JOHANNESBURG)

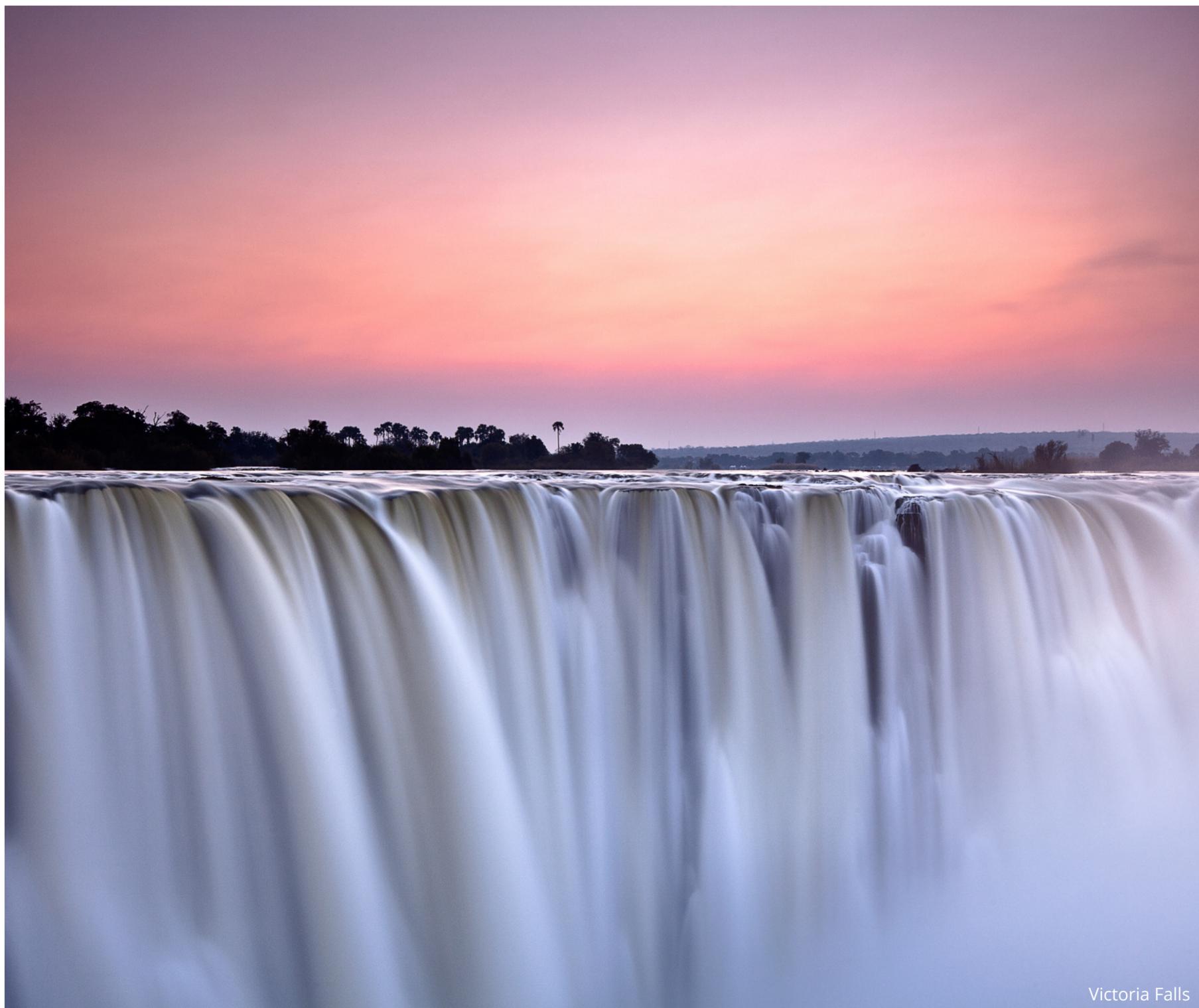
5 DAYS - 4 NIGHTS
8 MEALS

Day 1–2, Mid-morning flight from Johannesburg to Victoria Falls. Meet & greet, and transfer to hotel. In the afternoon, a 2-hour sunset cruise on the mighty Zambezi. Also, a guided tour of Victoria Falls. **Victoria Falls Hotel**. (2 nights) (B)

Days 3–4, A 2-hour road transfer to Hwange National Park. Spend two days exploring Hwange, the largest of Zimbabwe's parks with a tremendous selection of wildlife. The elephant population of Hwange is the largest in the world. Morning and afternoon game drives included. **The Hide Lodge** (2 nights) (BLD)

Days 5, Transfer back to Victoria Falls for return flight to Johannesburg (flight included). (B)

Includes: Roundtrip flights Johannesburg –Victoria Falls economy class, excluding taxes. Meet & greet service on arrival, group transfers, accommodation as described and local taxes, meals as described, sightseeing and safari activities as indicated.



Victoria Falls

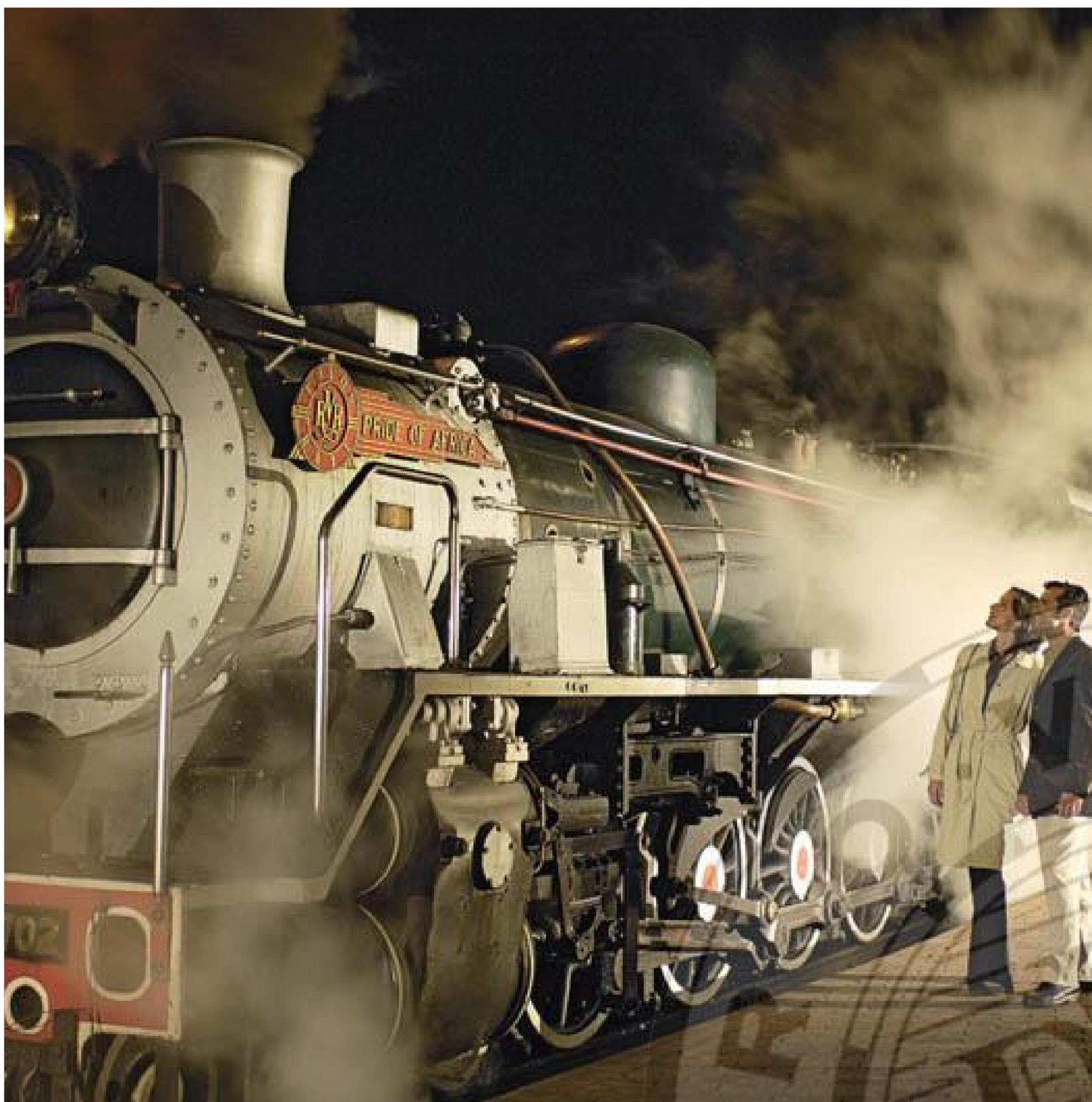
FOR THE RAIL BUFFS

MEMORABLE TRAIN JOURNEYS

SOUTHERN AFRICA

ROVOS RAIL

Labelled as The Most Luxurious Train in the World, Rovos Rail is the ultimate in elegance. With a capacity of maximum 72 guests carried, the journeys are designed to offer the romance and atmosphere of a bygone era.



Rovos Rail

FOR THE RAIL BUFFS

ROVOS RAIL

SOUTHERN AFRICA



Rovos Rail

Pretoria to Cape Town or v.v.

This 1,600 km. journey showcases the scenic diversity of South Africa.

Departures: SB: Mondays; NB: Fridays

Pretoria to Victoria Falls or v.v.

This 4-day journey crosses the Tropic of Capricorn into Zimbabwe to Victoria Falls. En-route, a safari in Hwange National Park is included.

Departures: NB: Select Thursdays; SB: Select Sundays

Pretoria to Durban or v.v.

This 3-day safari includes game drives, a battlefield tour with a world-class historian, and a look at unusual African ceramics. (May, Jun, Jul & Dec: N/A)

Departures: SB: Select Fridays; NB: Mondays

Rovos Golf Safari

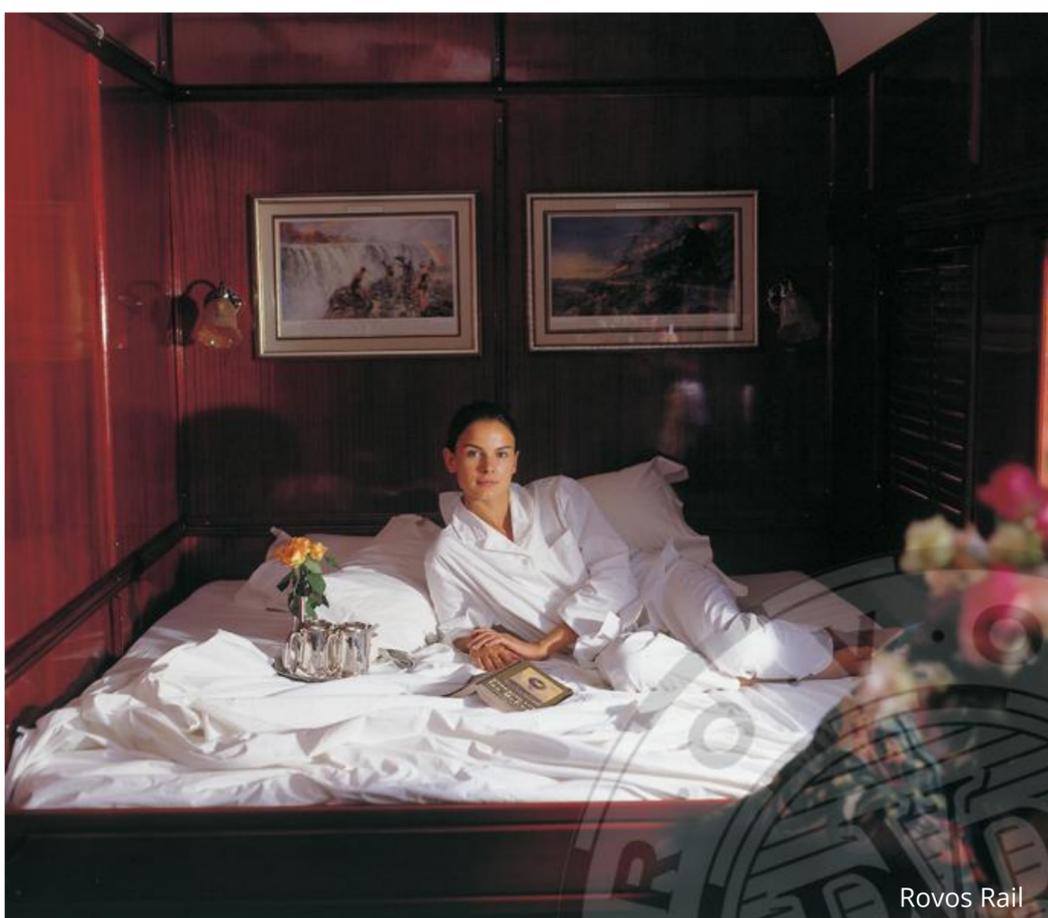
A delightful 9-day safari, guaranteed to please the most discerning players with optional excursions for non-playing guests at all venues.

EPIC EDWARDIAN JOURNEY

Cape Town – Dar es Salaam

This epic 15-day train journey travels through South Africa, Botswana, Zimbabwe, Zambia and Tanzania and is one of the most famous in the world.

Includes: All meals, alcoholic and non-alcoholic beverages, 24-hour room service, sightseeing as per the journeys accompanied by professional tour guides, entrance fees to sites visited, applicable govt. taxes. **Not included:** Staff gratuities.



Rovos Rail

FOR THE RAIL BUFFS

SHONGOLOLO EXPRESS

Shongololo Express is a unique "travelling hotel" as it traverses the plains of Southern Africa. The three journeys of between 12 and 15 days travel through South Africa, Swaziland, Mozambique, Namibia, and Zimbabwe. A memorable safari experience on wheels!

The trains were recently acquired by Rovos Rail and in their signature way, have been converted into quality rail travel product, albeit mindful that it still remained affordable as better quality 3-star experience. The trains travel during the night to arrive each dawn at a new destination. During the days, professional multi-lingual guides take guests on inclusive scheduled excursions.

Accommodations come in 3 categories: Emerald, Gold and Bronze, and the cuisine on board is traditional Southern African specialities.

GOOD HOPE: This flagship 15-day tour is a grand odyssey offering amazing insight into well-known destinations across South Africa

SOUTHERN CROSS: An impressive 12-day journey through the countries of South Africa, Swaziland, Mozambique, and Zimbabwe.

DUNE EXPRESS: An epic journey of discovery across South Africa's Karoo and the Kalahari Desert to the Atlantic coast of Namibia

We Include: Arrival/departure transfers between airports and train stations, selected journey on the Shongololo Express in the required cabin category, pre- and post-journey accommodations, sightseeing excursions and any other item requested in the destination.



Luxury and romance are two words that describe the iconic **Blue Train** as it traverses South Africa and its breath-taking scenery in a manner that befits the mystique that has grown around it. Celebrities have indulged on this magnificent, moving 5-star "hotel-on-wheels". Romanticise a life of luxury on an unforgettable experience!

PRETORIA TO CAPE TOWN or v.v. This 27-hour, journey is through some of the most breath-taking landscapes to be found anywhere in the world.

Departures: Southbound or Northbound: Selected Mon, Wed, Fri.

PRETORIA TO HOEDSPRUIT or v.v. Travel in sheer luxury to the Kruger National Park in the Hoedspruit area.

Departures: Northbound: Select Fridays. Southbound: Select Saturdays

We include: All meals on board the train, alcoholic and non-alcoholic beverages, high tea, off train sightseeing excursions. Not included: French champagne & caviar.



BOTSWANA

BOTSWANA

Most of Africa's great wilderness areas are in Botswana. Chobe National Park has one of the greatest concentration of elephants, whereas the Okavango Delta, with its countless meandering waterways is inhabited with abundant wildlife. In the northeast are the Makgadikgadi Pans brimming with natural wonders and around Linyati, Moremi and the Central Kalahari the biodiversity is astounding.



Okavango Delta

BOTSWANA GETAWAYS

VINTAGE BOTSWANA

MAUN - MOREMI - OKAVANGO - MAUN

7 DAYS - 6 NIGHTS

18 MEALS



Mokoro Safari, Okavango Delta

Day 1–3, Arrive in Maun and take a scenic 20-min. flight over the Okavango Delta to your camp. Bordering the Moremi Game Reserve, your camp is one of the last few remaining luxury vintage safari camps. Activities include Mokoro trips, a game walk, a sunset cruise or fishing. **Gunn's Camp.** (3 nights) (BLD)

Days 4–6, A short 10-min. scenic flight to your camp on Pom Pom Island, a private concession in the heart of the Okavango Delta and just west of Moremi Reserve. Experience land and water based activities in one of the best wilderness areas. **Pom Pom Camp.** (3 nights) (BLD)

Day 7, A return flight back to Maun. (BLD)

Includes: Inter-camp flights as indicated, accommodation as described, meals as mentioned, beverages (local brands), guided game drives and boat cruises on the waterways of the Okavango, park fees, and laundry.

MIGRATORY ROUTES

MAUN-MAKGADIKGADI PANS-KAVANGO -SAVUTE - MAUN

7 DAYS - 6 NIGHTS

18 MEALS

Day 1–2, Arrive in Maun where a light aircraft awaits to transfer you to Makgadikgadi Pans National Park. With an extraordinary diversity of wildlife, this region is also renowned for its massive herds of wildebeest and zebra which migrate to the park with predators in pursuit.

Leroo La Tau – Chalets. (2 nights) (BLD)

Days 3–4, Catch your light aircraft transfer to the Okavango Delta and to your lodge. Enjoy a number of wonderful water and land based activities. Commonly spotted are lion, rhino, leopard, giraffe, hippo, elephant, crocodiles and countless species of birds. **Xugana Island Lodge – Reed Chalets.** (2nights) (BLD)

Days 5–6. A light aircraft transfer to Savute region of the Chobe National Park. Enjoy the spectacular sweeping expanse of savannah spotting abundant wildlife including thousands of migrating zebra and wildebeest. **Savute Safari Lodge.** (2 nights) (BLD)

Days 7. Transfer via light aircraft flight to Maun International Airport. (B)

Includes: Light aircraft flight and/or Jeep transfers, accommodations as described, all meals, alcoholic beverages (excludes premier brands), park fees, and scheduled daily safari activities.



Zebra migration, Botswana

BOTSWANA GETAWAYS

VICTORIA FALLS & BOTSWANA

VICTORIA FALLS - CHOBE - OKAVANGO DELTA
(FROM/TO JOHANNESBURG)

5 DAYS - 4 NIGHTS
12 MEALS

Day 1–2, Mid-morning flight from Johannesburg to Victoria Falls, meet & greet and transfer to hotel. Enjoy a guided tour of the Falls, one of the seven wonders of the world. Also a sunset cruise on the Zambezi River. **Victoria Falls Safari Lodge.** (2 nights) (1B)

Days 3–4, Crossing the border into Botswana, travel to Chobe National Park, home to the largest concentration of elephants in Africa. Activities include 4x4 open vehicle game-drives and cruises on the Chobe River. **Chobe Game Lodge.** (2 nights) (BLD)

Days 5–6, Take a light aircraft flight to the heart of the Okavango Delta, a unique wilderness wetland system. Explore the delta by Mokoro, a traditional dug-out canoe, by boat or wilderness walks on nearby islands. **Camp Okavango or Xugana Island Lodge.** (2 nights) (BLD)

Day 7, Return to Victoria Falls to catch the flight to Johannesburg. (B)

Includes: Roundtrip Comair flights Johannesburg-Victoria Falls, accommodation as described, only breakfast in Vic. Falls, all meals and beverages (local brands) at the lodges in Botswana, game drives and boat cruises on the waterways of the Okavango, Park fees.



Sunset Cruise, Zambezi River

NAMIBIA



VICTOURS
INTERNATIONAL

NAMIBIA

Namibia, a land of endless horizons, sky-scraping sand dunes, deep canyons and jagged coastlines, offers some of the world's best scenery. In the north, Etosha National Park's enormous Salt Pan draws good game, including rhinos and giraffes and the country is home to diverse wildlife, including a significant cheetah population. To conquer the giant sand dunes of Sossusvlei is definitely a bucket list item!



Namibia

NAMIBIA GETAWAYS

SOUTHERN ODYSSEY

KALAHARI REGION - FISH RIVER CANYON -
SOSSUSVLEI - SWAKOPMUND7 DAYS - 6 NIGHTS
12 MEALS

NAMIBIA

Orynx in the Kalhari Desert



Day 1, Depart Windhoek for the Kalahari Desert. Enjoy a scenic, sunset nature drive in an open safari vehicle before dinner. **Kalahari Anib Lodge.** (D)

Day 2, We drive through the Kalahari region with a short stop in Keetmanshoop and a visit to the Naute Dam, Namibia's third largest dam. **Cañon Roadhouse Lodge.** (BD)

Day 3, A spectacular drive to Fish River Canyon, the largest canyon in Africa. We'll continue to Aus with a chance to see a few desert adapted wild horses. **Klein Aus Vista Desert Horse Inn.** (BD)

Day 4, Enjoy the ever-changing desert landscapes as we drive along D707 (road conditions permitting) with a visit to Duwiseb Castle before arriving at our lodge. **Hammerstein Rest Camp.** (BD)

Day 5, We explore the towering dunes of Sossusvlei, with a drive in 4x4 vehicles into the heart of the Namib Desert to visit the rugged Sesriem Canyon. **Namib Naukluft Lodge.** (BD)

Day 6, We'll continue, first to Walvis Bay and then to Swakopmund with its seaside promenades. A 'sun downer' drive to the Moon Landscape. **Brigadoon Guesthouse.** (BD)

Day 7, Early afternoon, we begin our drive back to Windhoek.

Includes: Transportation in air-conditioned coach, accommodations as described or similar, portage at lodges/hotels, meals as indicated, bottled water on the coach, sightseeing as specified, and applicable entrance fees.



Sand dunes, Sossusvlei

NAMIBIA GETAWAYS

NORTHERN ODYSSEY

OKAHANDJA - SWAKOPMUND - DAMARALAND-
ETOSHA NATIONAL PARK7 DAYS - 6 NIGHTS
14 MEALS

NAMIBIA

Day 1, Departing from Windhoek, we travel to the coast for a visit to Okahandja's craft market. After stops at Goanikontes and the Moon Landscape, we'll arrive in Swakopmund for dinner and overnight. **Brigadoon Guesthouse**. (D)

Day 2–3, We travel past salt pans with an array of bird life around, to reach Damaraland. A visit to Twyfelfontein, site of ancient rock engravings and the Organ Pipes - dolerite pillars that have been exposed by erosion. During a 'sundowner' we'll encounter desert dwelling elephants (seasonal). **Twyfelfontein Lodge**. (2 nights) (BLD)

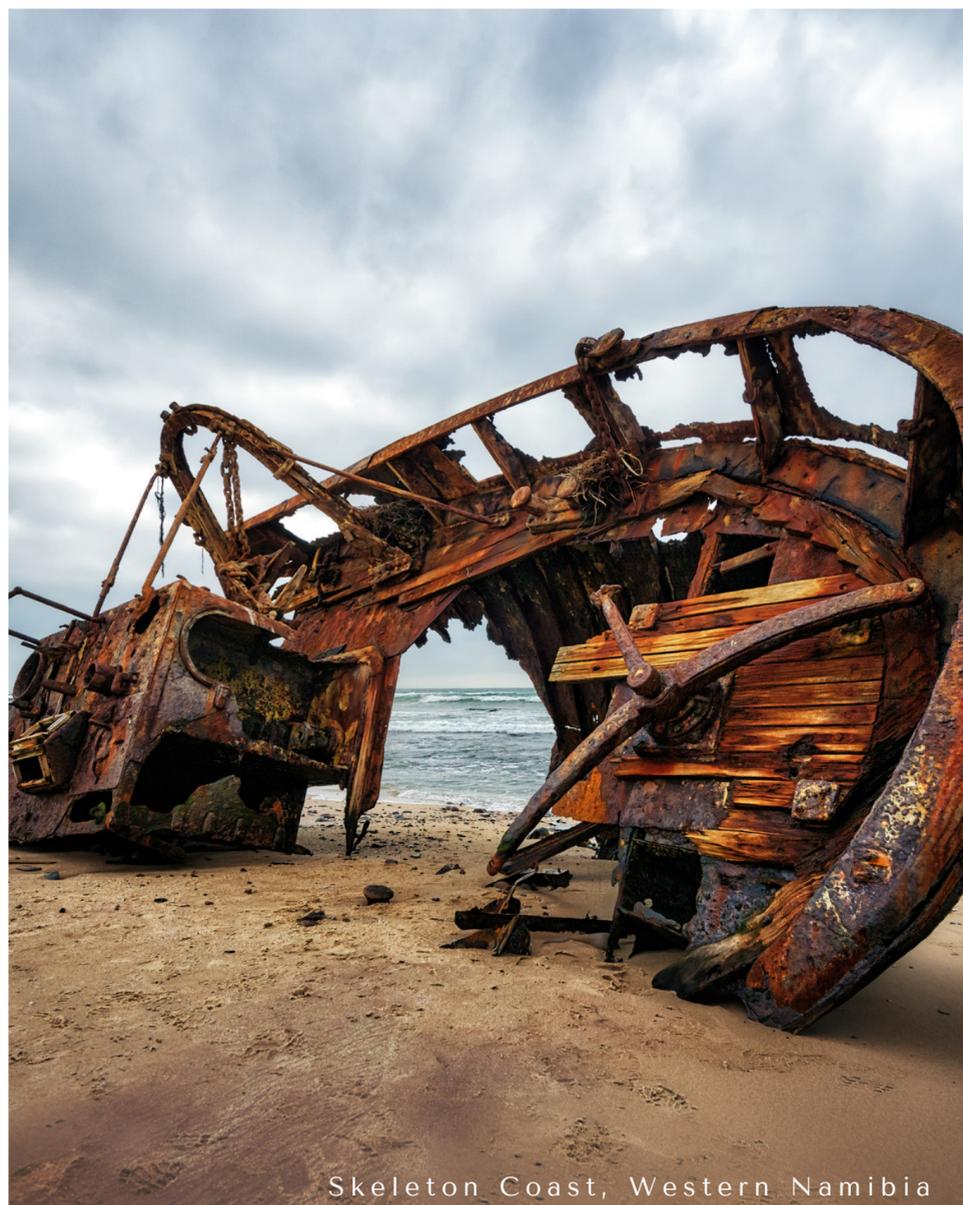
Day 4–6, Drive to Damara Village where we learn more about the lifestyle of the half-nomadic people of the region. Continuing to Etosha National Park, we'll spend the next 3 days exploring the massive Etosha Pan and the wildlife that it supports. Approximately 114 species of mammals make Etosha their home, including the black faced impala and the threatened black and white rhino. All game drives are in closed touring vehicles. **Etosha Safari Camp / Mokuti Etosha Lodge** (3 nights) (BD)

Day 7, Return to Windhoek, arriving late in the afternoon with drop-off at the airport or extend your stay. (B)

Includes: Transportation in air-conditioned coach, accommodations as described or similar, portage at lodges/hotels, meals as indicated, bottled water on the coach, sightseeing as specified, and applicable entrance fees.



Etosha National Park



Skeleton Coast, Western Namibia



EAST
AFRICA

KENYA & TANZANIA

Kenya's game parks and reserves host some of the wildest game. The country is home to 42 unique cultures, is the original home of safaris and is the summer home for millions of wildebeest on their annual migratory route. The Kenya Coast enjoys stellar beaches along the shores of the Indian Ocean.



Massai Warrior

EAST AFRICA GETAWAYS

BEST OF KENYA

NAIROBI - SAMBURU - CONGREVE CONSERVANCY - MASAI MARA

10 DAYS - 9 NIGHTS

26 MEALS

EAST AFRICA



Guinea fowl, Samburu National Park



Flamingo, Lake Nakuru

Day 1–2, In **Nairobi**, private transfer airport/hotel, visits to the Giraffe Centre and David Sheldrick Wildlife Trust. Lunch at Tamambo, welcome dinner with a renowned Kenyan family. **Crowne Plaza Hotel**. (2 nights) (BLD) on Day 2.

Days 3–4, Travel to **Samburu Game Reserve** en-route crossing the equator. The Reserve provides unique opportunities for viewing several endemic Northern species. **Elephant Bedroom Camp**. (2 nights) (BLD)

Day 5–6, Depart for **Congreve Conservancy**, descending into the magnificent Rift Valley and to your Camp. Enjoy a walking safari, accompanied by a professional naturalist guide, a 'sundowner' in the bush, and a full day of game viewing in the nearby Lake Nakuru National Park including a special 'Out of Africa' bush lunch. **Mbweha Safari Camp**. (2 nights) (BLD)

Day 7–9, Travel to Masai Mara, Kenya's topmost game reserve and home to the 'Big 5' plus a multitude of animals and birds. Your days are filled with thrilling activities as you may see the predators going in for the kill, the birth of a baby giraffe or a cheetah mother training her cubs. **Tipilikwani Luxury Mara Camp**. (3 nights) (BLD)

OPTIONAL: Balloon Safari over the Mara plains Day 10. Fly to Nairobi. Light lunch and some shopping. Private transfer to airport for onward flight. Extend your stay if you wish and join one of our other great safari adventures. (BL)

Includes: VIP meet & greet, private transfers, accommodations and meals as described (or similar), activities, park fees, professional driver-guide, use of camp vehicles in parks & reserves, domestic flights, Flying Doctor's coverage.

EAST AFRICA GETAWAYS

MAGNIFICENT SAFARILANDS KENYA & TANZANIA

NAIROBI - LAKE NAIVASHA - LAKE BOGORIA - MASAI MARA -
LAKE VICTORIA - SERENGETI - NGORONGORO - ZANZIBAR

15 DAYS - 14 NIGHTS
36 MEALS

EAST AFRICA



Day 1, Arrive in Nairobi, private transfer airport/hotel. Overnight at [Sarova Stanley Hotel](#).

Days 2–3, A scenic drive to Lake Naivasha, an important horticultural area in the Great Rift Valley. Boat ride and a full-day visit to nearby Lake Bogoria National Reserve best known for its hot water geysers. [Lake Naivasha Sopa Lodge](#). (2 nights) (BLD)

Days 4–5, Transfer to Masai Mara, Kenya's foremost attraction. Enjoy thrilling game drives in search of the 'big five' in one of the richest wildlife reserves and home to the majestic black-maned lions. [Sarova Mara Tented Camp - Club Tents](#). (2nights) (BLD)

OPTIONAL: Balloon Safari at dawn over the Masai Mara plains followed by a champagne breakfast in the bush.

Day 6, Cross the border at Isebania and Sirari, enter into Tanzania, travelling to the south-eastern shore of Lake Victoria. Check-in for the rest of the day at leisure. [Speke Bay Lodge](#). (BLD)

Days 7–9, Depart for Serengeti National Park. Tracking the annual wildebeest migration, we will reserve the appropriate lodging for you with the best viewing during your game drives. Accommodations will range from southern to central to northern Serengeti. [Ndotu Safari Lodge or Serengeti Serena Lodge or &Beyond Klein's Camp](#) (3 nights) (BLD)

OPTIONAL: Balloon Safari over the Serengeti plains

EAST AFRICA GETAWAYS

MAGNIFICENT SAFARILANDS KENYA & TANZANIA contd..

Days 10–11, Travel towards Ngorongoro Crater, stopping en-route at Oldupai Gorge, one of the most important paleoanthropological sites in the world. Also enjoy game viewing activity on the crater floor. **Ngorongoro Serena Lodge**. (2 nights) (BLD)

Days 12–14, Fly to Zanzibar, private transfer to the resort. Time at leisure, enjoying the warm waters of the Indian Ocean. Guided tour of Stone Town and the spice markets. **Blue Bay Beach Resort**. (3 nights) (BD)

Day 15, Homebound. A private transfer to Zanzibar airport for your flights home (or take one of our other great offerings).

Includes: VIP meet & greet, private transfers, accommodations and meals as described (or similar), activities, park fees, professional driver-guide, use of custom safari land cruiser, domestic flights, Flying Doctor's coverage.



Wildebeest Migration, Serengeti

EAST AFRICA GETAWAYS
 TANZANIA
 SERENA SAFARI

ARUSHA - MANYARA - SERENGETI - NGORONGORO

8 DAYS - 7 NIGHTS

26 MEALS



Day 1–2, Arrive in Arusha, private transfer to hotel, visit to Arusha National Park. **Lake Daluti Serena Hotel**. (2 nights) (BLD) on day 2.

Day 3, Road transfer to Lake Manyara National Park, known for its tree-climbing lions. Game viewing amidst expansive views of the Great Rift Valley. **Lake Manyara Serena Lodge**. (BLD)

Days 4–5, Drive to Serengeti National Park, home to the wildebeest migration, an annual epic event. Enjoy morning and afternoon game viewing drives on the vast plains. **Serengeti Serena Lodge**. (2 nights) (BLD)

OPTIONAL: Balloon Safari at dawn over the Serengeti Plains ending with a champagne breakfast!

Day 6–7, Travel towards Ngorongoro Crater, stopping en-route at the Oldupai Gorge, a prehistoric site, to learn about human evolution. The Crater, once an active volcano, is a wonderland of lakes, forests and savannah, teeming with wildlife and birdlife. **Ngorongoro Serena Lodge**. (2 nights) (BLD)

Day 8, Depart for Arusha, enjoy lunch in Arusha and time to relax prior to private transfer to the airport. (BL)

Travel home or embark on one of our other great offerings. Perhaps a Kenya Safari or a Gorilla Trek?

Includes: VIP meet & greet, private transfers, accommodations and meals as described (or similar), activities, park fees, professional driver-guide, use of camp vehicles in parks & reserves, domestic flights, Flying Doctor's coverage.

ISLAND STAYS

ISLANDS OF THE INDIAN OCEAN

As a perfect ending to an African Safari, spend time on the shores of the enchanting Indian Ocean for well-deserved R&R! Among the choicest of exotic locations to relax and recuperate are Mombasa, Zanzibar, Seychelles and Mauritius. Enjoy short breaks in one of our chosen resorts.

ISLAND STAYS



Pamunda Island, Zanzibar

ISLAND STAYS*

MOMBASA

World class beach resorts, widespread palm vegetation, giant coral reefs and a vibrant marine life, have all added to the appeal of Mombasa beaches.

Recommended resorts:

- Voyager Beach Resort – 4*
- Sarova Whitesands Beach Resort & Spa – 4*
- Serena Beach Resort & Spa – 4*
- Nyali Sun Africa Beach Resort – 4.5*
- Diani Reef Beach Resort & Spa – 5



SEYCHELLES

Approximately 995 miles off the coast of Kenya, the islands of the Seychelles offer a superbly sustainable infrastructure for a perfect holiday.

Recommended resorts:

- Le Meridian Fisherman's Cove – 4+*
- Kempinski Seychelles Resort – 4+*
- Banyan Tree – 4+*
- Hilton Northolme Resort & Spa – 5*
- Four Seasons Resort – 5*



ZANZIBAR

With its magnificent beaches, world-class scuba diving, deep-sea fishing and dhow sailing, Zanzibar remains one of the most pristine beach destinations of the world.

Recommended resorts:

- Breezes Beach Club & Spa – 4*
- Zanzibar Serena Inn – 5*
- Neptune Pawni Beach Hotel – 5*
- The Residence – 5*
- Essque Zalu – 5*



MAURITIUS

Enjoy the tropical climate, clear and warm sea-waters, beaches, fauna and flora, all complemented by wonderful contrasts of cultures, cuisine and colors.

Recommended resorts:

- La Palmeraie – 4*
- Constance Le prince Maurice – 5*
- Beachcomber Le Victoria – 4*
- Beachcomber Trou aux Biches – 5*
- One and Only le Saint Geran – 5*

*Our recommended hotels & resorts offer seasonally adjusted rates based on several categories of rooms, suites or villas. These hotels and resorts continually adjust rates based on commercial demand. Some properties may require mandatory stays of a minimum number of nights during peak travel season. Once you have chosen a specific hotel or resort, we negotiate on your behalf the best suited package, at the most competitive price, based on number of people travelling, required room category, duration of your stay and the desired meal plan. Our services will also include meet & greet service on arrival at airports or cruise terminals, privately escorted transfers and several sightseeing options.

MOROCCO

MAGNIFICENT MOROCCO

Morocco is a North African coastal country about the size of California. The geography of the country includes a great expanse of Atlantic coastline as well as desert, mountains and plains. The scenery of Morocco is a blend of the African continent, while its monuments reflect the rich and varied traditions of the Islamic civilization which began its influence in the year 710. Morocco is bounded by two seas, a mountain chain, and the immensity of the Sahara Desert, yet it is Europe's nearest neighbour and the most accessible of the Maghreb countries to visit. Throughout its three-thousand year history, Morocco has been the most open to the crosscurrents of other civilizations from the North to the South.



Blue Medina of Chefchaouen - Morocco

MOROCCAN GETAWAYS

ROYAL TOUR OF MOROCCO

CASABLANCA - FES - ERFOUD - SAHARA DESERT -
OUARZAZATE - MARRAKECH - TAROUDANT - ESSAOURIA

15 DAYS - 14 NIGHTS



Day 1, Welcome to exotic and enchanting Morocco. Upon arrival in **Casablanca**, we'll be warmly greeted and transferred to your hotel in **Rabat**. In the afternoon orientation tour of Rabat.

Day 2, Rabat - Menkes - Volubilis - Fez, After breakfast at the hotel, you will see the Hassan Tower, the Mohamed V Mausoleum and the Kasbah of Oudayas and continue to Fez via Meknes and Volubilis. You will also see the gate of Bab El Mansour, the Moulay Ismail Stables and Dar El Beida. Continue on to Fez and arrive in time for dinner on your own and overnight. (BL)

Day 3, Fez, Breakfast at the hotel, full day city sightseeing of Fez, its monuments and its souks, lunch will be taken in the Medina. Fez does not reveal its secrets easily. Secretive, shadowy, they need to be discovered little by little, with reverence. The evening's lights automatically give a sound and light show of the Old Medina. Fountains of water are used to portray the history of Fez. Overnight at your hotel. (BL)

Day 4, Fez - Erfoud, This morning you depart Fez and drive southeast through towns and villages on our drive to Erfoud. We stop along the way to visit. One of our highlights will be Er Rachidia before reaching Erfoud. Visit Erfoud and check into our hotel. Overnight at your hotel (B.D)

Day 5, Erfoud - Sahara Desert, After breakfast depart for the famous Sahara Desert! Travel first to Tazzarine and then into Zagora where we break for lunch (on your own). Enjoy a Moroccan dinner and overnight under tents. Early this morning enjoy the best sunrise in the world!!! Overnight: **SAHARA DESERT UNDER TENTS** (BD)

Day 6, Sahara Desert - Ouarzazate, Travel today from the desert to Ouarzazate visiting villages enroute. Ouarzazate is often referred to as a noiseless place! Ouarzazate was created by the French as a garrison and regional administrative centre in 1928 and now has about 30,000 inhabitants. A place worth visiting in Ouarzazate is the Glaoui Kasbah at the eastern end of town. Lunch and dinner on own Overnight at your hotel (B)

MOROCCAN GETAWAYS

ROYAL TOUR OF MOROCCO

Day 7, Ouarzazate - Tineghir - Ouarzazate, After breakfast, you will depart for a full day excursion to Tineghir and the Todrah Gorges passing by Kelaa Des M'Gounas, rose's capital of south Morocco (each year in May, a rose festival is held in Kelaa Des M'Gounas). Lunch and dinner on own. Overnight at your hotel (B)

Day 8, Ouarzazate - Marrakech, The journey to Marrakesh over the Tizi n'Tichka Pass (2610m) brings you superb views over the mountains and into the valleys along this drive. Stops are usually made in small villages on the edge of the road plus a stop at the Pass. As eternal as the snows on the highest peaks, as impressive as the Atlas Mountains, as steeped in history as the palm trees are rooted in the Earth, Marrakech stands as the finishing touch to a picture of timeless beauty while casting a magic spell. Overnight at your hotel. (BL)

Day 9, Marrakech, After breakfast at the hotel begin a full day of sightseeing. Lunch will be taken in the medina -- Moroccan food. Visit the Old Medina, and a close view of the famous Koutoubia Minaret. The souks of Marrakech are some of the best in Morocco, producing a wide variety of high-quality crafts. It is hard, but not impossible, to get into the souks without a guide. Lunch in the Medina at typical Moroccan Restaurant is included. Overnight at your hotel (BL).

Day 10, Marrakech, A well deserved day off is on the program for today as you have the entire day to explore Marrakech on your own. Enjoy. Overnight at your hotel (B)

Day 11, Marrakech - Taroudant, Today you will travel across the Atlas Mountain and Tiz in Test via Asni to Taroudant. Lunch and dinner on own Overnight at your hotel (B)

Day 12, Taroudant - Essaouira, Today, you travel to Essaouira via Agadir. Essaouira is today a sea resort. But it has kept its famous and ancient hand craft in its Medina, where thuja and citrus mingle their scents as they are carved in multiple shapes. Overnight at your hotel (BD)

Day 13, Essaouira, Breakfast at the hotel followed by a morning city tour of Essaouira. Lunch on own. Afternoon at leisure. Overnight at your hotel (B.D)

Day 14, Casablanca, After breakfast, we will travel to Casablanca via the coastal cities of Safi and El Jadida. Lunch on own, mid afternoon arrive to Casablanca. Our sightseeing tour of Casablanca will include the Habous Quarters, the Royal Palace Gate, the Mahakma, the United Nations Square and the Corniche. Overnight at your hotel (B)

Day 15, Casablanca - Departure, After breakfast at the hotel morning transfer to Casablanca Mohamed V airport on time to board the return flight.(B)





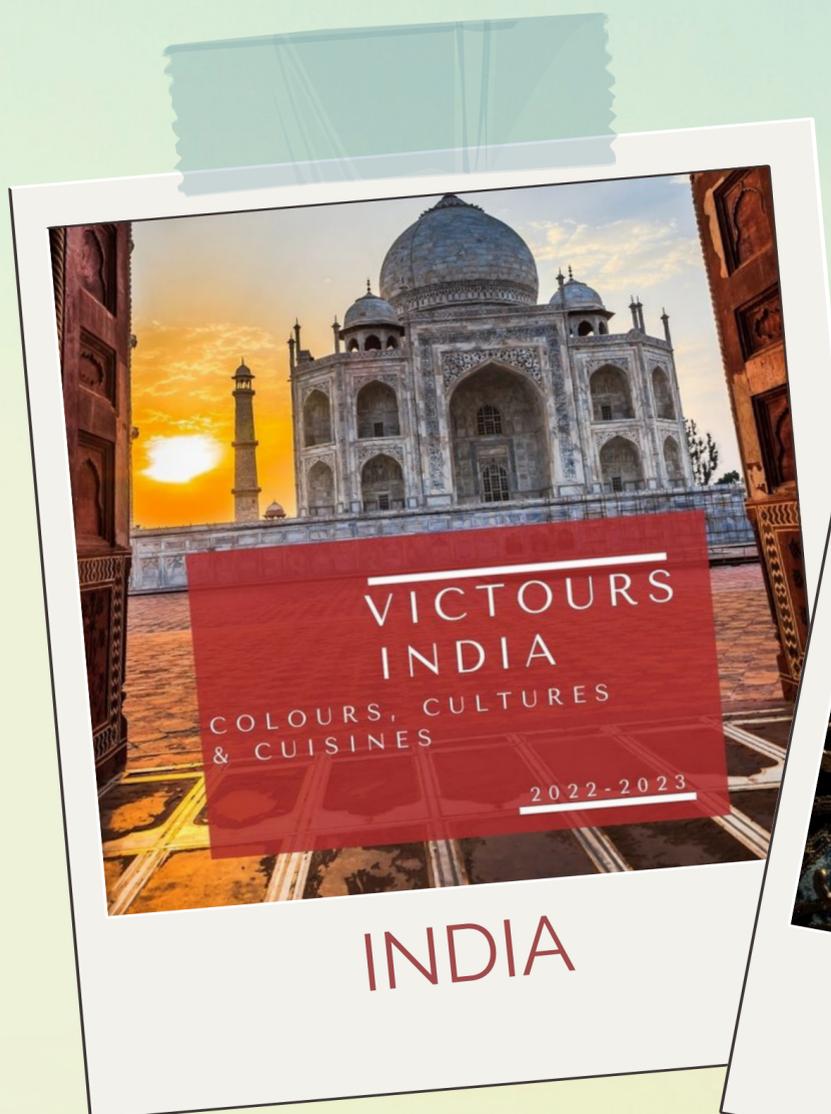
TERMS AND CONDITIONS

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ACTA
Association of Canadian Travel Agencies
Association canadienne des agences de voyages

IATA

TERMS & CONDITIONS**

When you book with 375645 Ontario Ltd., doing business as VICTOURS (hereinafter VICTOURS/us/we), the following Terms and Conditions become part of the contract with us for any tour you ask us to book for you and anyone else. You should therefore read the Terms and Conditions and provide a copy to anyone else for whom you ask us to book a tour, before booking the tour(s).

TRAVEL SERVICES SUPPLIERS TERMS AND CONDITIONS

These Terms and Conditions are in addition to the terms and conditions of the independent travel services suppliers, such as airlines, bus/coach operators and hotels that provide the services that you purchase as part of the tour. You should read the terms and conditions of these independent travel services suppliers as well as they may affect the travel services provided and your rights and obligations.

TRAVEL ADVISORIES

You should check travel advisories in relation to your ultimate destination and any location you will be passing through to ensure you are prepared to travel. You can do that on the Canadian government travel website at:

<https://travel.gc.ca/travelling/advisories>

COVID WAIVER OF RIGHTS AND VICTOURS RESPONSIBILITY

You are aware that because of the effects of COVID 19, VICTOURS cannot provide any assurance about: (a) conditions in any location; (b) the methods used in any location to manage COVID-19; (c) the services or facilities available in any location; or (d) the effects of COVID-19 on any of the travel services we are selling to you. Aware of all of this you, on your own behalf and on behalf of all the people for whom you have booked a tour, acknowledge that use of the travel services that make up the tour, has significant inherent risks and all of you agree to waive any and all rights you may now have or may have in the future against VICTOURS, its directors, subsidiaries, affiliates and its parent company, for any damages, actions, causes of action, proceedings, suits, debts, dues, covenants, contracts, claims and demands as a result of any adverse circumstances caused by or arising from the use of the travel services, including those related to delay, interruption or cancellation of some or all of the travel services, causing any one travelling to have to remain in transit or stay at a location for longer than anticipated, all at that person's cost.

BOOKING

Prices are in Canadian dollars unless otherwise stated and are subject to change without notice. We reserve the right to cancel your booking if not paid in full by due date. If this occurs, all amounts paid before the due date will be retained by VICTOURS.

FORMS OF PAYMENT

We accept Mastercard, Visa and American Express.

USE OF A CREDIT CARD

Your verbal authorization for use of your credit card authorizes us to charge the credit card for the full amount of the travel services you have booked for yourself and anyone else for whom you have made a booking. Your verbal authorization also indicates agreement by you and anyone else for whom you have made a booking, to all of these Terms and Conditions and confirms the booking without the need for you to sign for the purchase.

DEPOSIT & PAYMENTS

Details of the any non-refundable deposit and the dates on which remaining amounts are due will be provided with respect to your tour. Full payment must reach our office 45 days prior to the date you are to use the first travel service.

CANCELLATION CHARGES

If you cancel charges apply from the date we are advised of your cancellation. The calculation of the cancellation amount does not include the day of departure. Details of the cancellation charges and any non-refundable deposit will be provided with respect to your tour.

Cancellation charges include GST/HST and are effective from the day that we record your cancellation notification. We may re-sell any cancelled seats or accommodation without refund to you.

YOUR PACKAGE

Your package includes only the travel services purchased. All other details are provided for your information only and are not included in the price of your package. The features included may vary and are subject to withdrawal by the hotel. Activities are on a first-come, first-served basis and are subject to the availability of equipment. Daily activity programs are subject to an adequate number of participants and a reservation in the destination may be required. Capacity for any activity may be limited during busy seasons and all activities take place based on the weather being appropriate. The sporting and social activities are provided on a complimentary basis by the hotel and are not included in the price of your package unless specifically indicated. Drinks will only be available during bar opening hours. À la carte meals may be limited to one or two per week and a reservation is usually required. No bonus features have any cash value and room upgrades are strictly on a space availability basis when you check-in.

You will not be provided with a refund for any part of an unused package.

The photographs we use are representational only and are not a guarantee that everything will be exactly as depicted at a location on arrival. Any drive times are approximate.

TRAVEL INSURANCE

VICTOURS strongly recommends that you and anyone for whom you have booked a tour purchase travel insurance, including coverage for at least trip cancellation and out of Canada health coverage.

SPECIAL REQUESTS

We will pass along all special requests and other requirements, but these are strictly at the discretion of the supplier, cannot be confirmed prior to departure and may require additional payments in destination. We cannot control and are not responsible if special requests are not fulfilled.

**For latest updates on our terms and conditions please visit - <https://www.victours.ca/terms-conditions>

TERMS & CONDITIONS**

SPECIAL NEEDS

We must be advised of special passenger needs at the time of booking and we will try to accommodate them but cannot confirm a reservation until all travel suppliers have acknowledged that they can provide the services requested. There may be a charge for some services and suppliers may deny boarding if prior notification of the special needs is not given – even with a medical certificate.

BOOKING CHANGES

If you change your booking more than 45 days prior to departure an administration fee of \$50 (including GST/HST) will apply. Correction of a name, change of name, change of a departure date or change of the type of tour, made within 45 days of departure is considered a cancellation and makes the booking subject to the applicable CANCELLATION CHARGES described in these Terms and Conditions. Changing all names on a file constitutes a cancellation and makes the booking subject to the applicable CANCELLATION CHARGES described in these Terms and Conditions. If rooming requirements are altered due to a cancellation by one or more passengers, the passengers still travelling must pay the applicable rate for the accommodation to be occupied. Once travel has commenced, NO changes to the booking are permitted.

The tours are prepared months in advance, and sometimes one of the advertised services or locations is modified or not available. On occasion after your booking is confirmed, a change to the services that are part of the package may occur. Most often this will be minor, however there may be a significant change before you depart. Significant changes are:

- change of destination;
- substitution of a different cruise ship;
- change of time of departure or return by more than 24 hours (unless the cause is mechanical, safety, weather, strike, lock-out or force majeure);
- change of the standard of the accommodation;
- increase in the cost by more than 7% (unless government imposed);
- change of route necessitating other identification or documentation when there is insufficient time to meet these requirements before departure; and
- an error in our rates.

If a significant change occurs, we will advise you or your travel agent and you may:

- accept the change;
- select one of our alternate tours at the applicable price; or
- cancel completely and obtain a full refund of the amount paid in excess of the 30% non-refundable deposit.

Sometimes the hotel you chose will not be available because of unexpected maintenance or overbooking. If this is the case, we will provide a substitute hotel, of equal or greater standard. If we are obliged to downgrade the accommodation, and you accept that offered change, we will provide you with a partial refund. We reserve the right to change our published prices without notice and to pass on to you all government imposed taxes, transportation fees and surcharges, including fuel and currency fluctuations.

We may not be able to refund you in full for changes that are made for reasons of Force Majeure as described in these Terms and Conditions.

TRAVEL DOCUMENTS

All necessary e-docs pertaining to travel services booked by VICTOURS will be provided by VICTOURS prior to departure. On receipt of these documents you should review them carefully and report any errors to VICTOURS immediately.

It is your responsibility to make certain that you have the identification documents necessary to travel to and from your destination(s). You should travel with a passport - valid for at least 6 months after the date of your scheduled return. If your travel documents are not in order you may be refused boarding and any additional costs incurred to get you to or from your destination(s) will be your responsibility and no refund will be issued to you for any part of the tour that you miss. A criminal record may be used as a reason for denial of entry to a destination. Even with correct documentation in hand you could still be refused entry into another country.

If one or both parents of a child are not travelling with the child a notarized letter from one or both of the child's parents should be obtained, authorizing the child to travel and including specific reference to the destination and dates of departure from and return to Canada.

Payment for airport improvement tax and/or departure tax and/or tourist cards is not included in the price of your package and is your responsibility.

AT YOUR DESTINATION

Regardless of the time you arrive or depart, most hotels expect departing guests to vacate their rooms by noon and arriving guests to check-in after 3 pm. At all-inclusive hotels, any property privileges start at check-in and end at check-out. VICTOURS is not responsible for any loss or damage caused by the use of any services provided by a hotel.

Routine maintenance and renovation occurs at all hotels, especially in popular resort areas. VICTOURS is not responsible for any interruption and/or inconvenience you may encounter as a result of these renovations or maintenance. In some new hotels, there may be facilities that are not fully functional and landscaping and finishing touches may happen during your stay.

It is not the same away from home and because Canadians enjoy a very high standard of living the uninterrupted supply of water and electricity, local health conditions, levels of security and standards of food and beverages may differ from those enjoyed at home. In the tropical climates, the insects enjoy deluxe hotels as much as they do any other. Illness or inconvenience resulting from the services provided or omitted at the destination are outside the control of VICTOURS and it is not responsible for any such illness or inconvenience.

Many resorts are frequented by topless sunbathers and are beyond the control of VICTOURS. VICTOURS is not responsible for any guest's behaviour. Local governments are in charge of services and facilities and local cultural and/or political events may cause the withdrawal of these services and/or facilities which is beyond the control of VICTOURS. VICTOURS is not responsible for the withdrawal of any services and/or facilities.

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TERMS & CONDITIONS**

OPTIONAL TOURS, EXCURSIONS AND ACTIVITIES

Any optional tour, excursion or activity you undertake at any location contains a risk of personal injury, loss or damage to you and/or your personal possessions. The optional tours, excursions or activities are subject to conditions and limitations imposed by the independent third parties and the laws of the country in which they operate. You assume the entire risk of any and all such injury, loss or damage which you may suffer during or arising out of your participation in any optional tour, excursion or activity, however it may be caused and you release, discharge and indemnify VICTOURS from any and all liability or claims of any nature arising out of or in relation to any loss, damage, injury or illness whether physical or mental, arising out of or in relation to any optional tour, excursion or activity. Before participating in any optional tour, excursion or activity you may be required to sign a written release forever releasing, discharging and indemnifying VICTOURS from any and all claims of any nature arising out of or related to any such optional tour, excursion or activity. Any mention or description of an optional tour, excursion or activity in any VICTOURS literature is not an endorsement of the optional tour, excursion or activity.

PROBLEM HANDLING

If you encounter any issues or have a complaint while in a destination, you must advise the local representative or hotel management immediately to provide an opportunity to investigate and/or resolve your complaint. If for any reason your complaint is not resolved during your time away, you must notify us within 30 days of returning. Failure to adhere to these notification guidelines may affect the timeliness of our response, the accuracy of our investigation, and will be a consideration in reviewing the options to resolve your complaint.

REPRESENTATIONS BY OTHERS

VICTOURS is not responsible for any representations made by travel agents, hotel employees, independent contractors or suppliers of any kind. No agent or representative of VICTOURS may change or waive any provision(s) of these Terms & Conditions.

VICTOURS RESPONSIBILITY

VICTOURS makes arrangements with independent contractors such as airlines, transfer operators, hotels & other suppliers that provide the services that you purchase as part of your tour. Although we take care in selecting these suppliers, they are all independent parties and we have no control over them and are not responsible for their acts or omissions. Services provided by these independent parties are subject to applicable Provincial travel industry laws and the regulations thereunder, together with, where applicable, any conditions imposed by the independent parties and as such, their liability is limited by their tariffs, conditions of carriage, tickets and vouchers and international conventions and agreements.

VICTOURS is not responsible for any loss, damage or injury, whether physical or mental, or to property, resulting from any delay, substitution or deficiency of quality of equipment or service, or any act, omission, or negligence of any of these independent parties, their agents, servants, employees or subcontractors supplying any of the services herein or for any claims for such loss, damage, or injury, whether physical or mental, arising therefrom, or from any claim that arises by reason of any action or omission of any party other than VICTOURS.

LIMITATION OF VICTOURS LIABILITY

The liability of VICTOURS for any loss, damage or injury, whether physical or mental, arising from its own acts, omissions or negligence, is limited to the price of the travel services purchased.

FORCE MAJEURE

In no circumstance will VICTOURS be liable for any failure to perform any obligation or a delay in performing any obligation where that failure or delay is due to events beyond its control, including without limitation, nuclear or environmental catastrophes; natural disasters and extreme weather conditions; war, invasion, or similar hostilities; rebellion, revolution, insurrection; riots or civil unrest; strikes, lockouts and labour action; acts or threats of terrorism; epidemic, pandemic, or spread of disease; Acts of State or acting authority restrictions, governmental restrictions; or complete loss of or prolonged interruption of necessary utilities, communications or computer services.

You acknowledge that VICTOURS, on your behalf and on behalf of all those for whom it books a tour, will forward funds to independent third party travel suppliers, and that once forwarded, these funds may not be recovered and/or refunded. Where a force majeure event has occurred, performance of VICTOURS obligations shall be suspended for the duration of that event, and VICTOURS will be obliged to perform its obligations only when it is possible to do so.

In any circumstance, VICTOURS liability from a force majeure event may not exceed the amount paid to it by you and it will not be liable for any consequential or indirect damages or legal costs incurred by you or anyone on behalf of whom it booked a tour.

PRIVACY

We are committed to protecting your privacy and have developed a policy and related procedures to do so. You can find our privacy policy at <https://www.victours.ca/privacy-policy>

SEVERABILITY

The invalidity of any provision of these Terms or Conditions shall not affect the validity of any other provision.

GOVERNING LAW

Your agreement with us is governed by and is to be construed and interpreted in accordance with the Laws of the Province in which you were located when you booked your tour with us. If you booked the tour with us from outside Canada, then you agree that your agreement with us is governed by and is to be construed and interpreted in accordance with the Laws of the Province of Ontario.

DISPUTES

You agree that any dispute will be submitted to the exclusive jurisdiction of the Courts of the province in which you were located when you booked your tour with us. If you booked the tour with us from outside Canada then you agree that any dispute will be submitted to the exclusive jurisdiction of the Courts of the province of Ontario.

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